



Disruption and Cancellation Management

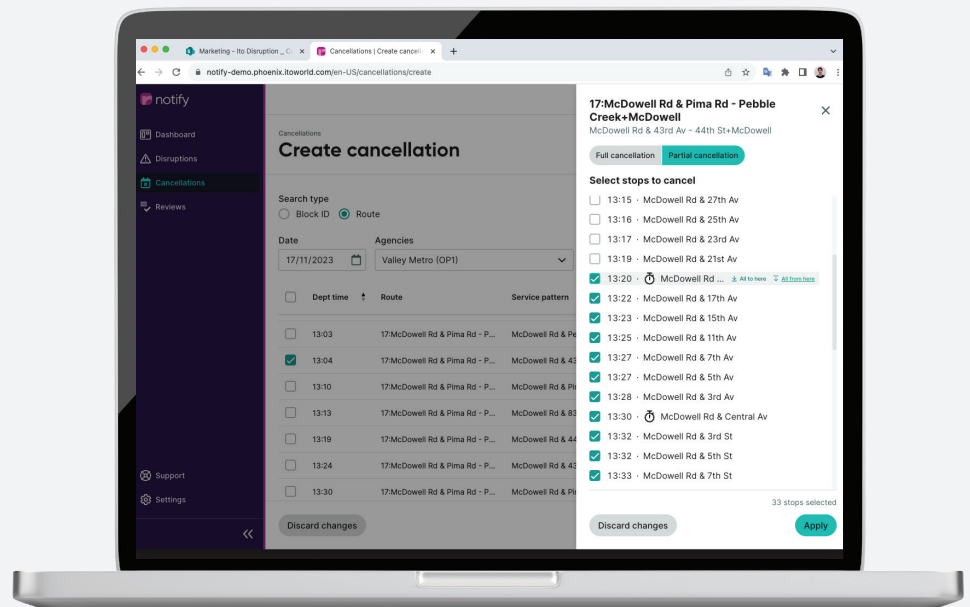
Enhance your real-time passenger information

Providing the best experience in public transport requires accurate and reliable travel information. Keep passengers informed about journey changes using Ito's advanced tools and algorithms. The Ito Transit Intelligence Platform can ingest timetable information in any format and enable you to create real-time updates on the fly. Keep passengers informed and build trust by managing any kind of disruption to normal service.

INFORM PASSENGERS OF SHORT-TERM CHANGES TO PLANNED SERVICE

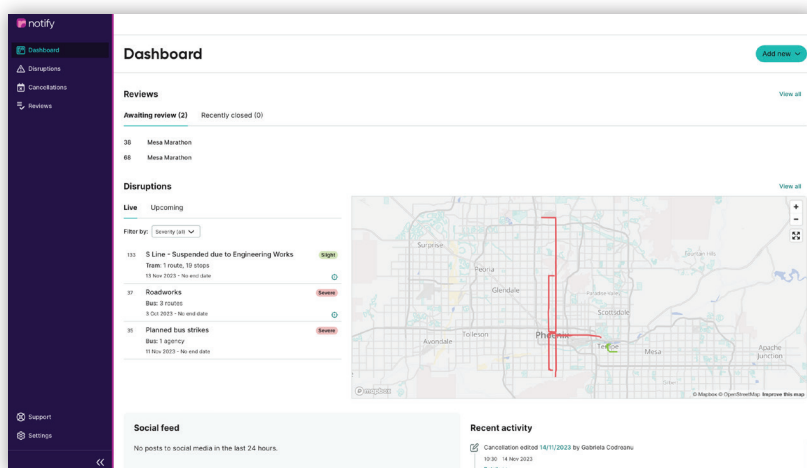
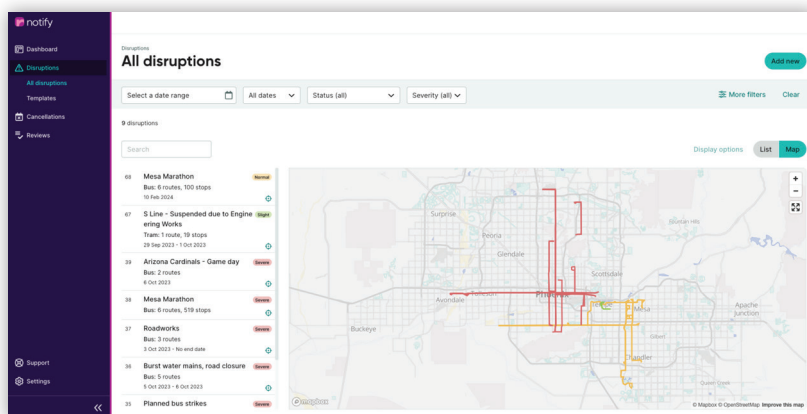
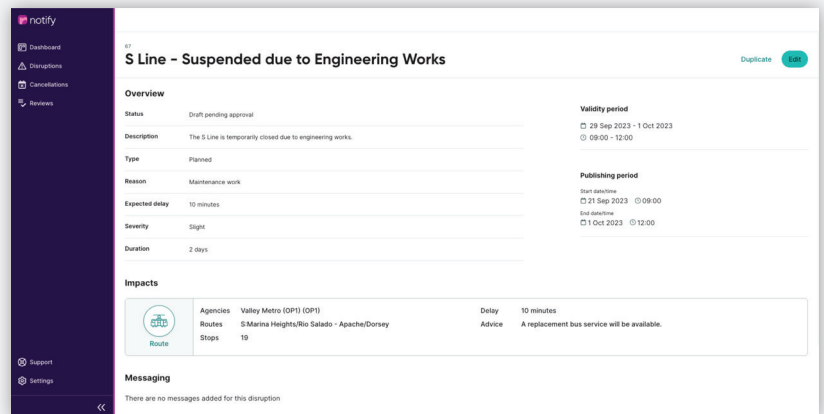
- Instantly cancel whole trips and blocks of trips when services can't be fulfilled due to driver shortages, mechanical failures, or severe weather conditions.
- Cancel specific stops in the event of disruptions or operational challenges that impact service levels.
- Overcome short-term constraints in your operations with just a few clicks. Quickly select and cancel trips which can't be fulfilled.
- Seamlessly reinstate the cancelled trips if there are any changes in personnel availability.

Ito integrates cancellations into a new GTFS-RT feed, which is available through an API and can also be exported in a SIRI-SM feed. The information powers journey planners, departure boards and websites to help keep passengers informed.



GIVE PASSENGERS INFORMATION WHERE AND WHEN THEY NEED IT

- Create and manage service alerts to keep your passengers up to date with changes in real time.
- Give context to your passengers when events affect the transit network stops, lines or agency.
- Craft and publish suitable messages on social media platforms, journey planning apps, websites and on-street signage.



A SINGLE SOURCE OF TRUTH FOR YOUR ENTIRE ORGANISATION

Easy access to cancellation and service alerts for all departments can eliminate the reliance on email chains or spreadsheets.

The user management system ensures only messages that have been approved are published to passengers.

CONTACT US

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